

TRAVEL INFORMATION SOUTH PACIFIC

IMPORTANT CONTACT INFORMATION

Pleasant Holidays Customer Service

Prior to Departure Call 1-800-448-3333
Day of Travel Call 1-800-247-4958
In Destination Call 1-805-744-6251 Or email last.minute@pleasant.net

During Your Stay

To schedule activities and excursions, please call:

Cook Islands Island Hopper Vacations
Mon-Thu: 7:00 A.M. – 6:00 P.M., Fri: 7:00 A.M. – 4:00 P.M., Sat: Closed,
Sun: 12:00 P.M. – 4:00 P.M.
Business hours 22-026
After hours 55-035 mobile phone

Fiji Rosie Holidays
Airport office: open 24 hours a day – 7 days a week
All hours 6722-755

Tahiti Marama Tours
Mon-Fri: 8:00 A.M. – 5:00 P.M.
Business hours 40-50-74-74
After hours 87-72-38-30

TRAVEL WISELY

U.S. Citizens

A valid U.S. passport is required for all U.S. citizens regardless of age when traveling between the United States and the islands of the South Pacific. Passports must be valid for at least six months after leaving Tahiti, Fiji and the Cook Islands. Visit travel.state.gov for more information.

Any person younger than 18 is considered a minor. Minors traveling with only one parent must have a notarized written permission statement from the other parent. In the case of deceased or divorced parents, legal proof of custody must be carried to accept just one signature on the letter. Minors traveling unaccompanied or with anyone other than their legal parents or guardians must obtain an original notarized letter of permission signed by both parents. Airlines will also require the name, address and phone number of the person meeting the unaccompanied minor upon arrival.

Non-U.S. Citizens

Citizens of all other countries may need a visa in addition to a valid passport and should consult the nearest French Consulate or French Embassy, Tourism Fiji or the Cook Islands Tourism Corporation as early as possible.

It is each customer's sole responsibility to provide all appropriate documents in accordance with his or her country of origin, destination and any countries in which a stop is scheduled. No refunds will be made in cases where travelers did not provide appropriate documents.

Airport Check-In

Arrive at the airport at least three hours prior to departure to ensure a smooth check-in process. You will need this time for documentation, luggage and security screening. Place all valuables or personal necessities in your carry-on luggage.

Traveler Support Portal

Visit our [Traveler Support](#) portal for access to the latest information on destination travel guidelines, supplier health and safety protocols, traveler resources and more.

DURING YOUR STAY

During Your Trip

When you arrive in Tahiti, Fiji or Cook Islands, if you have pre-purchased ground transportation through Pleasant Holidays, please follow the instructions printed on your itinerary or voucher.

Checking In to Your Hotel

Your accommodations are pre-paid. Please show your itinerary and hotel voucher to the front desk. You will be asked to provide a credit card or cash deposit to cover any personal charges.

Optional Tours and Activities

If you purchased optional tours and activities as part of your Pleasant Holidays vacation package, please refer to your travel documents for the activity voucher, excursion and pick-up information. Please note that not all excursions include hotel pick-up.

VISITOR INFORMATION

Customs and Import Restrictions

Many countries have restrictions and prohibitions on what you can bring into a country including produce, chewing gum, tobacco and religious literature. Be sure to check with the foreign embassies and consulates in the U.S. for your destination country before your departure.

Flight Times – Day of Departure

Please reconfirm your flights at least 24 hours prior to departure by contacting your airline directly.

Seat Assignments

Whenever possible, our system will assign your airline seats in advance. Please contact the air carrier directly if you wish to change your seat assignments. Airline seats are subject to change and may not be available for assignment in advance.

Currency

The official currency of Tahiti is the Pacific Franc. In Fiji it's the Fijian dollar and in the Cook Islands it's the New Zealand dollar. You will need to exchange your U.S. dollars for local currency or use a credit card for purchases.

Electricity

The standard electrical service in Tahiti is 220 volts; Fiji and the Cook Islands are 240 volts. It is recommended that you bring your own adapter and converter. Some hotels have dual voltage plugs.

RETURNING HOME

Each United States citizen returning from foreign countries is required to go through U.S. Customs when re-entering the country. Your travel professional will be happy to provide you with the latest information concerning U.S. Customs policies and procedures.

THANK YOU FOR TRAVELING WITH PLEASANT HOLIDAYS

We look forward to serving you again during your next vacation to the South Pacific (Cook Islands, Fiji and Tahiti). We also provide complete vacation packages for Asia, Caribbean, Central & South America, Europe, Hawaii, Mexico, South Africa, United States & Canada and cruise vacations.